Osben Export-Import
WorldTraders AI

TERMS OF SERVICE

Osben Export-Import • Osben Digital • legal@worldtradersai.com
Business-to-Business Pilot • Version 1 • Effective 16 November 2026

SECTION 1 — INTRODUCTION & ACCEPTANCE OF TERMS

1.1 Parties and Scope

These Terms of Service ("**Terms**" or "**Agreement**") constitute a binding legal contract between you, the business entity (or sole trader acting in business) that registers for the Service ("**Customer**," "**you**," or "**your**"), and **Benson Success Osawe**, a natural person trading as Osben Export-Import (a sole proprietorship, Einzelunternehmen, registered with the trade office and not entered in a commercial register), Bruchstr. 106, 40235 Düsseldorf, Germany, VAT ID DE352920580 ("**Osben**," "**we**," "**us**," or "**our**"). WorldTraders AI and Osben Digital are business names of Osben and not separate legal entities. These Terms govern your access to and use of **WorldTraders AI**, a web-based software service available at worldtradersai.com, together with all related features, documentation, support and updates (collectively, the "**Service**" or "**Platform**").

1.2 The Service in Brief

WorldTraders AI is a human-in-the-loop, AI-assisted suggestion tool. A user describes a product and selects an origin and a destination country. The Service then suggests a Harmonized System ("HS") tariff code with a short reasoning, a confidence score, possible import permit requirements and, where displayed, a landed-cost figure. **Every result is a draft suggestion.** It is not treated as final until an authenticated user reviews it and clicks "Approve and Lock," and the Customer remains solely responsible for the declaration, the classification and every business decision made with it. The Service is a software tool. It is not a customs broker, a customs declarant, a freight intermediary, a law firm or a tax adviser.

1.3 Acceptance

By registering an account, ticking the acceptance box, signing an order form, or accessing or using the Service, you acknowledge that you have read, understood and agree to be bound by these Terms and by the documents incorporated into them. If you do not agree, do not access or use the Service. If you accept these Terms on behalf of an entity, you represent that you have authority to bind that entity (see Section 2.2). Osben keeps a record of each acceptance (including the accepting account, the version of the Terms and the date and time). The record is evidence of the Customer's agreement to these Terms, without limiting either party's right to prove otherwise. These Terms can be retrieved, downloaded and printed at any time at https://worldtradersai.com/terms.

Osben's Terms are exclusive. Any general terms and conditions of the Customer, including purchasing terms, do not apply, even if Osben has not expressly objected to them.

1.4 Pilot Programme

The Service is currently offered in a pilot phase to selected business customers. Pilot access is provided for evaluation, may be free of charge, and is subject to Section 4.7 (Pilot and Beta Features), Section 14.4 (Pilot Access) and Section 20.5 (Free or Pilot Access). Pilot participation does not create an expectation of continued access, of any particular feature, or of a commercial launch.

1.5 Changes to These Terms

Osben may update these Terms for valid reasons, including changes in law or regulation, changes in the Service or its features, security requirements, or changes in the services of third-party providers on which the Service depends. We will give at least thirty (30) days' notice of material changes in text form (including by e-mail or by notice within the Service) before they take effect, except that changes required by law may take effect on notice. If a change materially disadvantages you, you may object in text form within the notice period, and Osben may then terminate the affected subscription at the end of that period. Continued use of the Service after the effective date constitutes acceptance of the revised Terms, provided that the notice drew attention to this consequence. Deemed acceptance applies only to changes that do not materially alter the main obligations of the parties or the balance between performance and fees, namely changes required by law, clarifications, and adjustments made for technical or security reasons. Any other change takes effect only if the Customer actively accepts it in the Service or in Text Form; if it does not, the existing Terms continue to apply until either party terminates under Section 17.2. Changes do not apply retroactively to Approval Records already created. You are responsible for keeping your contact information current.

1.6 Order of Precedence

These Terms, the Annexes, any order form, the Privacy Notice and any data-processing agreement together form the entire agreement between the parties for the Service. In case of conflict, the following order applies: (a) an order form signed by both parties that expressly states it overrides these Terms, but only as to its subject matter; (b) the data-processing agreement, for data-protection matters; (c) these Terms; and (d) the Annexes. The Annexes form part of these Terms. Annex A (Feature Status) may be updated by Osben as provided in Section 4.8 without amending the body of these Terms.

SECTION 2 — ELIGIBILITY: BUSINESS CUSTOMERS ONLY

2.1 Business Use Only

The Service is offered **exclusively** to entrepreneurs within the meaning of § 14 of the German Civil Code (*Bürgerliches Gesetzbuch*, "BGB") and to professional traders, importers, exporters, manufacturers, distributors, freight forwarders and similar commercial entities

acting in the exercise of their commercial or independent professional activity. The Service is **not** offered to consumers within the meaning of § 13 BGB or of any consumer-protection law of the European Union or any other jurisdiction. By registering, the Customer confirms that it acts solely as a business, that it will not use the Service for private purposes, and that it will not make the Service or Output available to consumers. The parties do not intend consumer-protection legislation, including legislation implementing EU consumer directives, to apply to these Terms. Osben may refuse or terminate access where there are indications of consumer use.

2.2 Capacity and Authority

The individual who registers on behalf of the Customer represents and warrants that they have the legal authority to bind the Customer to these Terms. Where the Customer uses the Service for an importer or exporter of record that is a separate legal person, the Customer represents and warrants that it is authorised by that person to use the Service for it and to give the undertakings in these Terms on its behalf, and the Customer is liable to Osben for any breach by that person as if it were its own

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2.3 Competence Warranty

The Customer confirms that each of its Authorised Users who is permitted to review or approve Output (a) has the legal competence, professional knowledge and experience to evaluate customs tariff classification, import and export formalities and the characteristics of the goods concerned, or (b) has access to qualified personnel, or to a licensed customs broker, customs representative or equivalent qualified professional, who has that competence and whom the Customer will involve where the goods or the Output require it. The Customer will not grant approval rights to any person who does not meet this standard.

2.4 Geographic Availability and Supported Trade Lanes

The Service is available only for the countries and trade lanes offered within the Service from time to time and listed in Annex A. The trade lanes tested to date are Germany to Brazil, South Korea to Germany, Japan to the United States, and China to Germany and to the United States. The appearance of a country in a drop-down menu does not mean that the Service has been tested for, or is accurate or suitable for, that country or lane. The Customer is solely responsible for ensuring that its use of the Service complies with all laws applicable to it in each jurisdiction in which it operates. The Service is currently offered, during the pilot, only to Customers established in the European Economic Area, Switzerland and the United Kingdom. Osben may admit other Customers in its discretion, and Section 24.2 applies to any mandatory law of the Customer's country.

2.5 Sanctions and Restricted Parties

The Service may not be used by, or for the benefit of, any person or entity that is the target of applicable trade or economic sanctions, embargoes or similar measures of the European Union, Germany, the United Nations, the United States or any other applicable authority, or that is located in a jurisdiction where provision of the Service is prohibited. See also Section 22.

2.6 Customer Representations

By using the Service, the Customer represents, warrants and agrees that:

- it is a business and is lawfully established and in good standing in its jurisdiction;
- it has the authority and capacity described in Sections 2.2 and 2.3;
- all information it provides to Osben at registration or afterwards is accurate, current and complete, and it will notify Osben without undue delay if any of its representations become inaccurate;
- it will use the Service only for its own lawful business purposes and not for any unlawful purpose or in any manner that violates these Terms;
- neither it nor any Authorised User is subject to a sanction, embargo or export restriction that would prohibit use of the Service; and
- it will not hold out Output as the work of a licensed customs broker, customs authority, law firm or other regulated professional.

2.7 Ineligible Persons

Osben may refuse or restrict access to any person or entity that develops or operates a competing product or service, where that access is sought for purposes of benchmarking, reverse engineering or competitive analysis, as provided in Section 16.

SECTION 3 — DEFINITIONS

For purposes of these Terms, the following defined terms apply:

“Approval Record.” The record described in Section 10.3, created as a separate entry in the approval log (and not the locked status shown in the Service) when an Authorised User clicks “Approve and Lock,” containing the approver’s authenticated user identity and e-mail address, the exact Output approved (including the HS code, confidence score and any provisional flags then in force), the other details listed in Section 10.3 and a server timestamp.

“Authorised User.” An individual whom the Customer permits to use the Service under the Customer’s account, each of whom must hold a personal, named account.

“Confidential Information.” Has the meaning given in Section 8.1.

“Customer Content.” Inputs and Outputs together.

“History.” The record of the Customer’s past runs kept by the Service and described in Section 7.9.

“Input.” Any content submitted to the Service by or for the Customer or its Authorised Users, including product descriptions, origin and destination selections, material and formulation details, technical specifications, safety data sheets and other documents (when and if document upload is enabled), and shipment parameters.

“Official Sources.” The then-current official tariff schedules and legal texts of the jurisdiction concerned, including the EU TARIC database and the Combined Nomenclature, the U.S. Harmonized Tariff Schedule (“HTS”), the Brazilian tariff nomenclature and Receita Federal rules, and the equivalent texts of any other applicable country, together with the Harmonized System Convention, the explanatory notes, section and chapter notes, classification regulations, and binding rulings published by the competent authority.

“Order Form.” A written or electronic order, pilot enrolment or similar document that refers to these Terms and is accepted by both parties, or by the Customer through the Service, and that states the commercial details of the Customer’s access (for example the plan, pilot period, fees and term).

“Output.” Any content generated by the Service in response to an Input, including suggested HS codes, reasoning, confidence scores, permit suggestions, landed-cost figures and any related text.

“Privacy Notice.” Osben’s privacy notice for the Service, as updated from time to time.

“Provisional Output.” Output that is displayed with a confidence score below seventy percent (70%) or with a “Provisional classification — depends on information not provided” notice or equivalent flag, whether or not accompanied by a list of missing information.

“Sub-processor.” A third party engaged by Osben to process personal data included in Customer Content, as listed in Annex C.

“Text Form.” Has the meaning given in § 126b BGB, including e-mail.

“Third-Party Features.” Features, services, data or content made available by third parties through or alongside the Service, including third-party AI models, tariff data sources and links.

“Unlock.” The function described in Section 10.6 by which an Authorised User removes the locked and verified status of an approved record.

SECTION 4 — NATURE OF THE SERVICE: INFORMATIONAL SUGGESTION ENGINE ONLY

4.1 What the Service Does

The Service uses artificial intelligence to generate, from the Customer’s description of goods and the selected origin and destination, (a) a suggested HS tariff code accompanied by a short reasoning paragraph, (b) a confidence score from 0 to 100 percent, (c) a list of import permits or similar requirements that may apply, and (d) where displayed, a landed-cost figure. All of these are “Output.” Output is generated by a probabilistic AI model and is not the result of a human assessment by Osben.

4.2 Not a Broker, Adviser or Declarant

Osben is a **software provider**. Osben is not, and does not act as, a customs broker, customs agent, indirect customs representative, freight forwarder or intermediary, lawyer, tax adviser or any other licensed or regulated professional. Use of the Service does not create a broker–client, agency, advisory, fiduciary, mandate or representation relationship between Osben and the Customer or any third party. Output is for information only. It is not customs, legal, tax or other specialised professional advice and **cannot substitute for evaluation by a licensed human professional** who is competent in the relevant jurisdiction.

4.3 Not Binding Tariff Information

Output is not Binding Tariff Information ("BTI") within the meaning of Article 33 of the Union Customs Code (Regulation (EU) No 952/2013), is not a ruling of U.S. Customs and Border Protection under 19 C.F.R. Part 177, and is not a decision, ruling, opinion or confirmation of any customs, tax or other authority anywhere. Authorities and courts may classify the same goods differently and may do so with retroactive effect. Obtaining binding information from the competent authority is the Customer's responsibility where legal certainty is required.

4.4 Known Limitations

The Customer acknowledges and accepts that, as of the date of these Terms and until Annex A states otherwise:

(a) **HS codes are not live.** HS codes are generated from the AI model's general, probabilistic knowledge. They are **not** retrieved in real time from, or verified against, EU TARIC, the U.S. HTS or any other official tariff database. Tariff texts, notes, duty rates and rulings change, and the Service may reflect outdated, incomplete or inaccurate content. Osben does not warrant that any reference in Output to a heading, subheading, note, rate, source or ruling is current, complete or authoritative, and the Service is not an authoritative index of statutory or regulatory databases.

(b) **Permits are unverified leads.** Permit and licence suggestions are automated leads generated by the AI model. They are not linked to, or checked against, official government repositories and may be incomplete, outdated or wrong.

(c) **Landed cost is a placeholder.** Landed-cost figures are illustrative placeholder values and not a calculation of customs duty, import VAT or other taxes, freight, insurance, brokerage, port or handling fees or any other cost. They must not be used for pricing, quotation, budgeting, accounting, financing or customs declaration purposes. If Annex A states that landed cost is hidden, this paragraph applies only if a figure is nevertheless displayed. When Annex A states that landed cost is calculated, the figure is an estimate only: it depends on the suggested HS code and on rates that may be outdated, and the Customer must verify it before use.

(d) **Invoice upload is not functional.** Any invoice-upload control that appears in the interface may be non-functional. Only manual data entry is supported unless Annex A states otherwise.

(e) **Limited coverage.** Only a limited set of countries and trade lanes has been tested, and testing has been limited in scale.

(f) **Variability.** The same Input may produce different Output at different times, and a change in wording may change the suggested classification.

(g) **Product details drive results.** Output is only as good as the Inputs. Where technical or compositional details are missing, the Service may produce a plausible but incorrect classification.

4.5 Errors Are Inherent in AI Output

Output may be inaccurate, incomplete, misleading, inconsistent, outdated, or not reflective of recent changes in law or tariff, and may be wrong in a way that is **material**, for example by suggesting an incorrect heading, duty rate or permit position that leads to an incorrect customs declaration, an underpayment or overpayment of duty, or a regulatory sanction. Output may not represent the views of Osben. Where Output refers to a third-party product, source, authority or company, that reference is not an endorsement and does not mean that the third party is affiliated with or working with Osben. The Customer acknowledges that classification suggestions can be wrong, in particular where technical or compositional details are missing, and that the Service therefore requires human verification in every case.

4.6 Third-Party Features and Sources

The Service may use third-party AI models and may display or link to Third-Party Features. Third-Party Features are not part of the Service, are subject to their own terms, and Osben is not responsible for their availability, accuracy, completeness, timeliness, legality or content. Where Output refers to or cites sources, the Customer must read and verify the sources, and may not rely on the existence of a reference as confirmation that the underlying source supports the statement. Osben does not warrant the currency or retrieval latency of any source.

4.7 Pilot and Beta Features

Features designated as “pilot,” “beta,” “preview” or similar, and all use of the Service before general commercial availability, are provided for evaluation and testing “as is.” They may be changed, restricted, interrupted or withdrawn at any time and are excluded from any indemnity and service-level commitment that Osben may give in these Terms or any order form.

4.8 Changes to Features; Annex A

Osben may add, change or remove features, including by adding verification against live tariff databases, and will update Annex A to reflect the status of features. No feature is promised

unless Annex A lists it as available. A change to Annex A does not require an amendment of the body of these Terms but takes effect on notice under Section 1.5 where it materially reduces functionality for which the Customer has paid.

4.9 AI Transparency

Output is generated by artificial intelligence. The Customer will not present Output to any authority, counterparty or other third party as human-verified, as an official ruling, as a statement of a licensed professional or as advice from Osben, unless and to the extent that a qualified human professional has independently verified and adopted it. Osben may label Output as AI-generated (by visible notice and, where Article 50 of the AI Act requires it, by machine-readable marking) and the Customer will not remove such labels or markings.

4.10 No Guarantee of Acceptance or Outcome

Osben does not guarantee that any declaration, permit application or other filing prepared using Output will be accepted by any authority, that any duty rate indicated is the rate that will be assessed, or that any classification will withstand audit, post-clearance review or litigation.

SECTION 5 — ACCOUNTS

5.1 Account Registration

To use the Service you must register an account with a valid business e-mail address and password or through a supported single-sign-on provider. Accounts are personal to a named individual. You must provide accurate information and keep it up to date. You must be authorised to act for the Customer, as provided in Section 2.2.

5.2 Identity and Authenticated Approvals

Approvals within the Service are tied to the signed-in account. It is not possible to type an arbitrary approver name. A display name may be edited in Settings but does not alter the authenticated user identity or e-mail address recorded in an Approval Record. The Customer agrees that the authenticated identity and e-mail recorded at the time of approval identify the person who approved the Output.

5.3 Account Security

The Customer is responsible for all activity under its accounts. Credentials must be kept confidential. Account sharing, shared log-ins, and approval in another person’s name are prohibited. The Customer must notify Osben without undue delay if it suspects that an account has been compromised or that an attack is affecting the Service. Osben is not liable for loss arising from unauthorised use of an account that results from the Customer’s failure to protect its credentials, except as provided in Section 20.1.

5.4 Authorised User Management

The Customer will (a) grant approval rights only to individuals who meet the standard in Section 2.3, (b) promptly remove access for departing personnel or those who no longer meet that standard, (c) keep its list of Authorised Users accurate, and (d) ensure that each Authorised User complies with these Terms. The Customer is liable for the acts and omissions of its Authorised Users.

5.5 Discretion to Refuse or Close Accounts

Osben may refuse to open, or may suspend or close, an account if it reasonably believes that the account holder is not eligible under Section 2, has breached these Terms, poses a security risk, or that provision of the Service would breach applicable law or sanctions. Section 17 applies.

5.6 Closing Your Account

The Customer may close its account by notice to Osben in Text Form. On closure, Section 9.7 (Retention and Export) and Section 17.5 (Effect of Termination) apply. Closing an account does not release the Customer from obligations accrued before closure.

SECTION 6 — LICENSE

6.1 Limited License Grant

Subject to these Terms and payment of applicable fees, Osben grants the Customer a limited, non-exclusive, non-transferable, non-sublicensable, revocable right to access and use the Service during the term, through the Authorised Users, solely for the Customer's own internal business purposes. Freight forwarders and other intermediaries may use the Service for their own business and for services they provide to their own clients, subject to Sections 12.3 and 13.

6.2 No Rights in the Service

Except for the limited right in Section 6.1, you acquire no right, title or interest in the Service, its software, models, prompts, interfaces, documentation or any aggregated data. All rights not expressly granted are reserved by Osben and its licensors.

6.3 Restrictions

The licence is subject to the restrictions in Section 16 and Annex B, including the prohibitions on reverse engineering, resale, use to build competing products or models, and circumvention of the "Approve and Lock" mechanism or provisional-result features.

6.4 Automatic Termination

Your right to use the Service ends automatically on termination or expiry of these Terms or on suspension that is not lifted, as provided in Section 17.

6.5 Usage Limits and Fair Use

Osben may set reasonable limits on the number of Authorised Users, the volume of requests and the size or type of Inputs, and may apply rate limits to protect the Service and the third-party providers on which it depends. Limits that apply to the Customer are stated in the Order Form or in the Service. After notice where reasonably possible, Osben may restrict use that is manifestly disproportionate to the Customer's own business needs or that threatens the stability of the Service for other customers.

SECTION 7 — CUSTOMER CONTENT: INPUTS AND OUTPUTS

7.1 Inputs

As between the parties, the Customer retains all rights, including all intellectual property rights, in its Inputs, including product descriptions, formulation details, technical specifications and shipment parameters. The Customer grants Osben a non-exclusive, royalty-free, non-transferable (except as provided in Section 26.4) right to process Inputs solely to provide, secure and support the Service, to comply with law, and to enforce these Terms. To the extent Inputs contain personal data, Osben processes them as processor on the Customer's documented instructions under the data-processing agreement referred to in Section 9.1.

7.2 Outputs

As between the parties and subject to the Customer's compliance with these Terms and payment of due fees, Osben assigns to the Customer all right, title and interest (if any) that Osben holds in the Output generated for the Customer. The Customer may use Output for its own business purposes, subject to Sections 10 to 13. Because the Service is probabilistic, Osben gives no warranty that Output is unique, protectable by intellectual-property rights or free of third-party rights, and the Customer bears the risk of its further use.

7.3 Customer Warranties for Inputs

The Customer represents and warrants that (a) it has all rights, licences and permissions needed to submit its Inputs to the Service and to permit Osben to process them as described in these Terms, (b) its Inputs do not infringe or misappropriate any third-party right and do not breach any duty of confidentiality, (c) its Inputs do not contain unlawful content, and (d) its Inputs do not contain personal data other than business contact data and data that is necessary for the Service.

7.4 No Training on Customer Content

Osben does not use Customer Content to train or fine-tune any model, and it has switched off model training on its own content in its platform account. Osben does not contract with AI model providers directly: requests reach them through the AI gateway of Osben's platform provider. That provider is contractually barred from training or fine-tuning on personal data contained in Customer Content, and has told Osben that its agreements with the AI model providers limit their use of content to delivering the service and bar training. Osben does not authorise any AI model provider to use Customer Content for that provider's own training. Because Osben does not control those agreements, and its platform provider does not publish retention periods for AI request and response content, Osben gives no commitment on how long AI model providers keep content. Data about the use of the platform that the platform provider holds as an independent controller is outside this Section and is described in the Privacy Notice. If Osben learns that the terms applying to an AI model provider reached through its platform provider permit the use of Customer Content for training, it will tell the Customer without undue delay and Section 9.3 applies.

7.5 Limited Service-Improvement Uses

Osben may use (a) aggregated, de-identified operational metrics (such as volumes, latency, error rates and confidence-score distributions) that contain no Customer Content or personal data and (b) approval and unlock event metadata (which Osben holds as controller under Section 9.1), to monitor, secure and improve the Service. Osben will not use the content of Inputs or Outputs, in any form, to improve the Service or for any purpose other than providing, securing and supporting the Service for the Customer, complying with law and enforcing these Terms, without the Customer's prior consent. Osben processes personal data in Inputs only on the Customer's documented instructions under the data-processing agreement referred to in Section 9.1.

7.6 Feedback

If the Customer gives Osben feedback about the Service, Osben may use that feedback without restriction and without obligation to the Customer. The Customer gives feedback at its discretion. Customer Content is not feedback.

7.7 Responsibility for Customer Content

The Customer is solely responsible for the accuracy, completeness, lawfulness and sufficiency of its Inputs and for how it uses and shares Output.

7.8 Similar Outputs

The Service may generate the same or similar Output for different customers who submit similar Inputs. Rights in the Customer's Output do not extend to Output generated for others.

7.9 History

The Service keeps a History of the Customer's past runs (including product, route, HS code, confidence, status) which is visible to the signed-in user and can be searched. Opening a locked run displays it in read-only form. History is subject to the retention rules in Section 9.7.

SECTION 8 — CONFIDENTIALITY

8.1 Confidential Information

"**Confidential Information**" means information that is identified as confidential or proprietary or that a reasonable person would understand to be confidential or proprietary given its nature and the circumstances of disclosure. Customer Content is the Customer's Confidential Information. The non-public workings of the Service, prompts, security measures, non-public pricing and roadmaps are Osben's Confidential Information.

8.2 Obligations

The party receiving Confidential Information ("**Recipient**") will (a) use the other party's ("**Discloser**") Confidential Information only to exercise its rights and perform its obligations under these Terms, (b) protect it from unauthorised use, access or disclosure with at least the care it uses for its own information and no less than reasonable care, and (c) disclose it only to its employees, agents, advisers and Sub-processors who need to know it and who are bound by confidentiality obligations at least as protective as those in these Terms. The Recipient is responsible for the acts and omissions of those persons.

8.3 Exclusions and Compelled Disclosure

Confidential Information does not include information that (a) is or becomes publicly available without breach by the Recipient, (b) the Recipient lawfully obtains from a third party without confidentiality restrictions, or (c) the Recipient independently develops without use of the Confidential Information. The Recipient may disclose Confidential Information to the extent required by law, court order or an order of a competent authority and will, unless prohibited, give the Discloser prompt notice and reasonable cooperation to prevent or narrow the disclosure.

8.4 Return and Deletion

On the Discloser's request after termination, and subject to Section 9.7 and legal retention duties, the Recipient will delete or return the Discloser's Confidential Information. Copies in routine back-up systems remain protected by these obligations until overwritten.

8.5 Duration

These confidentiality obligations continue for five (5) years after termination of these Terms, and for as long as a trade secret remains a trade secret within the meaning of the German Trade Secrets Act (*Geschäftsgeheimnisgesetz*).

SECTION 9 — DATA PROTECTION & SECURITY

9.1 Roles

Osben acts as controller for account and log data (including names, business e-mail addresses, log-in identifiers, approval logs and usage logs), which it processes for contract performance, security and legitimate business interests under Article 6(1)(b) and (f) of the General Data Protection Regulation ("GDPR"), as described in the Privacy Notice. To the extent that Inputs contain personal data, Osben acts as processor on behalf of the Customer, and the parties will conclude a data-processing agreement under Article 28 GDPR, which Osben will make available on request and which is incorporated into these Terms by reference.

9.2 Data Minimisation

The Customer will not submit special categories of personal data (Article 9 GDPR) or other personal data that is not necessary for the Service. Because Osben's platform provider does not permit such data on its platform, the Customer will also not submit financial account numbers, government identification numbers, biometric data or health information. Product descriptions should not contain personal data of individuals.

9.3 Sub-processors

Osben uses the Sub-processors listed in Annex C, including hosting providers and AI model providers. Osben will notify the Customer in Text Form, at the e-mail address of the Customer's account, of the addition or replacement of a Sub-processor that may process personal data in Customer Content, as set out in the data-processing agreement (Sections 7.2 and 7.3), and the Customer may object on reasonable data-protection grounds in Text Form to privacy@worldtradersai.com within ten (10) business days after the notice. Osben's platform provider changes its own sub-processors on its own schedule, so Osben gives the notice as soon as it learns of a change and cannot promise longer notice than it receives.

9.4 International Transfers

Where personal data is transferred outside the European Economic Area, Osben will ensure that a valid transfer mechanism is in place, such as an adequacy decision or standard contractual clauses, together with supplementary measures where required. For Osben's platform provider, which contracts through a company established in the United States, that mechanism is the standard contractual clauses incorporated in the provider's data processing agreement (Annex C.1). If a mechanism becomes invalid, the provider may suspend the affected transfers, and Section 15.1 applies. For Osben's own e-mail service (Zoho Mail, hosted in Zoho's EU data centre), the mechanism is the standard contractual clauses in Zoho's data processing agreement, which also cover the limited technical-support access from India described in Annex C.1.

9.5 Security

Osben implements appropriate technical and organisational measures in accordance with Article 32 GDPR, including encryption in transit, access controls, role-based permissions, logging of approval events and, from 15 October 2026, unlock events, and segregation of customer data. No security measure is absolute. Osben does not warrant that the Service will be free of vulnerabilities, interruptions or unauthorised access, and the Customer remains responsible for the security of its own systems and credentials. Measures that Osben's platform provider applies to its own infrastructure are described in Annex C.2 as that provider's measures.

9.6 Incident Notification

Osben will notify the Customer without undue delay after becoming aware of a personal-data breach affecting Customer Content and will provide the information reasonably needed for the Customer's own notification duties.

9.7 Retention and Export

Inputs, Outputs and History are retained for the duration of the agreement and for three (3) months after termination, so that the Customer can export them. Approval Records, including the separate log entries for Unlocks (Section 10.6), are retained for the duration of the agreement and for three (3) years after termination, so that Osben can evidence approvals. Osben may retain Approval Records longer where necessary to establish, exercise or defend legal claims or to meet legal retention duties, after which they are deleted or anonymised. Back-ups held by Osben's platform provider are deleted or overwritten under its retention schedule, which it does not publish. The Customer must keep its own records and may not use the Service as an archive (see Section 13.3).

9.8 Data-Subject Requests

Osben will assist the Customer, taking into account the nature of the processing, in responding to data-subject requests concerning personal data in Customer Content, at the Customer's cost where the assistance exceeds minimal effort.

9.9 Artificial Intelligence Regulation

Each party will comply with the provisions of Regulation (EU) 2024/1689 (the "**AI Act**") that apply to it. The Customer will take measures to support the development of AI literacy among its personnel using the Service, to the extent Article 4 of the AI Act (as amended by Regulation (EU) 2026/1744) or other applicable law requires it. Osben does not intend the Service to be used for any purpose classified as high-risk under the AI Act.

SECTION 10 — THE “APPROVE AND LOCK” PROTOCOL

10.1 Draft Until Approved

Every Output is a **draft suggestion** and has no verified status until an authenticated Authorised User clicks “Approve and Lock as [user e-mail].” Until then, Output must not be used in any customs declaration, quotation, contract, filing or business decision.

10.2 Human Review as a Condition Precedent

Independent human review under this Section 10 and Sections 11, 12 and 13 is a **condition precedent** to any use of Output for any customs, regulatory, pricing, contractual, accounting or other business purpose. By clicking “Approve and Lock,” the Authorised User declares, for and on behalf of the Customer, that:

(a) a qualified individual has independently reviewed the suggested HS code, reasoning, permits and any cost information against the actual goods and against Official Sources, including relevant section and chapter notes, explanatory notes and, where relevant, rulings;
(b) the Inputs are complete, true and sufficiently specific, including any technical specifications, safety data sheets, drawings or formulation data on which the classification depends;
(c) any Provisional Output has been resolved in accordance with Section 11;
(d) the Authorised User has the authority and competence described in Sections 2.2 and 2.3; and
(e) the Authorised User adopts the classification as the Customer’s **own independent business judgment**, and not as advice, certification, verification or confirmation by Osben.

10.3 Approval Record and Evidentiary Value

On approval, the Service creates an Approval Record as a separate entry in an append-only log whose entries cannot be edited or deleted through the Service, capturing (a) the approver’s authenticated user identity and e-mail address, (b) the exact Output approved, including the HS code, the confidence score and any provisional flags in force, whether the provisional checkbox was ticked, the missing-information labels shown and the version of the disclaimer displayed, and (c) the server date and time of approval. From 15 October 2026, each Approval Record contains all of the details listed above. The Approval Record is the log entry for the approval event, not the locked or unlocked status shown in the Service; each Unlock is recorded as a separate entry under Section 10.6. The Approval Record is evidence that the named Authorised User approved that Output at that time and adopted it as set out in Section 10.2. The Customer may show that the record is inaccurate, for example because of a technical malfunction or unauthorised access. This Section does not shift the burden of proof in a manner prohibited by § 309 No. 12 BGB as applied through § 307 BGB, and does not prevent either party from proving otherwise.

10.4 Immutability While Locked

While a record is locked, it is read-only. Osben does not alter Approval Records except to correct a technical fault (which will be documented in the log) or as required by law or a binding order.

10.5 No Verification by Osben

Locking and unlocking are acts of the Customer. Locking is not verification, certification, validation or endorsement by Osben. Osben does not review Approval Records or locked classifications for correctness.

10.6 Unlock

An Authorised User with the relevant permission may unlock a locked record. Unlocking **revokes verified status**: the classification returns to an unverified provisional suggestion, and any later use requires a new review and a new Approval Record. Since 15 October 2026, the Service records each Unlock as a separate entry in the same append-only log as Approval Records (user, e-mail and server time) and retains the earlier Approval Record. Entries cannot be edited or deleted through the Service. Unlocks made before 15 October 2026 were not logged. Unlocking does not erase the fact that an earlier approval was given.

10.7 Re-review Obligations

The Customer is responsible for re-reviewing a locked classification whenever its Inputs, the goods, the origin or destination, or the applicable law or tariff changes, and before each reuse. A locked status does not represent that the classification remains correct.

10.8 No Fully Automated Decision-Making

The Customer will not use the Service, or integrate Output into its own or any third party's systems, as the sole or fully automated decision-maker for any matter in which legal or financial liability attaches. The Customer will not file customs declarations or other regulatory submissions from Output without a documented human review step that satisfies Section 10.2.

10.9 Failure to Review

The Customer acknowledges that failure to independently review and verify Output before approval or use is a breach of these Terms and, as between the parties, may constitute contributory fault of the Customer (§ 254 BGB), and in appropriate cases gross negligence on the part of the Customer, for any resulting loss. This does not limit Osben's liability under Section 20.1.

SECTION 11 — PROVISIONAL RESULTS, INCOMPLETE SPECIFICATIONS, TECHNICAL & CHEMICAL NUANCE

11.1 Provisional Output

Where the Service displays a confidence score below 70 percent or a banner stating “Provisional classification — depends on information not provided,” together with chips naming missing information (for example “Missing: petroleum oil content by weight”), the Output depends on information that has not been supplied and is **more likely to be incorrect**. The 70 percent threshold is a display aid. It is not a statement that Output at or above 70 percent is correct, and Osben makes no warranty as to the calibration of any confidence score.

11.2 Required Handling

Before approving Provisional Output, the Customer must (a) supply the missing information in the optional Material/Formulation and Technical Specifications fields, (b) obtain and review the supporting documents (such as safety data sheets, technical datasheets, drawings and formulation data), and (c) review the re-evaluated Output against Official Sources or have a licensed professional confirm it. The Service may require an express acknowledgement before it permits approval of Provisional Output. Giving that acknowledgement does not waive Section 11.5.

11.3 Multi-Variable Tariff Branches

The Customer acknowledges that tariff outcomes frequently depend on details that a short description does not reveal, including by way of example:

(a) in Chapters 84 and 85, the precise function and design of the goods (for example, whether a hydraulic actuator is linear or rotary) and dimensions that determine national eight- or ten-digit subdivisions (for example, bearing diameter for a U.S. ten-digit HTS suffix);

(b) for lubricants, oils and chemical preparations, the composition and the percentage by weight of petroleum-derived components, which may determine whether goods fall under Heading 2710 or Heading 3403, and similar composition tests in Chapters 27 and 34; and

(c) more generally, material, intended use, degree of processing, packaging for retail sale, and country-specific notes and statistical suffixes.

11.4 Customer’s Duty to Supply Information

The Customer must supply complete and accurate information, including full safety data sheets (SDS/MSDS), technical drawings, datasheets and formulation specifications, before it acts on a classification. Information supplied after a result was generated may change the result, and the Customer must re-run the analysis and review the new Output.

11.5 Consequences of Non-Compliance

To the extent that a duty assessment, misclassification penalty, delay or other loss results from the Customer's failure to comply with this Section 11, Osben is not liable for it, and the failure is to be taken into account as contributory fault of the Customer (§ 254 BGB). This Section does not limit liability that cannot be limited under Section 20.1.

11.6 Re-evaluation

Where the Customer adds details and the Service re-evaluates its result, the new result is again only a suggestion. A higher confidence score does not guarantee that the classification is correct and the Customer must again comply with Section 10.2.

11.7 Safeguards

Osben designed the provisional-result banner and the optional specification fields to reduce the risk that a suggestion depends on technical specifications that were not provided, or is wrong. The Customer acknowledges that these safeguards reduce, but do not eliminate, the risk of an incorrect suggestion. These safeguards are not a warranty of any level of accuracy and create no commitment as to the quality of the Service.

SECTION 12 — EVALUATION OF OUTPUT, GOVERNANCE & DOWNSTREAM USERS

12.1 Customer's Responsibility to Evaluate

It is the Customer's responsibility to evaluate whether Output is accurate and appropriate for its use case, including where human review by a professional is appropriate, **before** using or sharing Output. The Customer must not rely on factual statements in Output, including heading texts, rates, notes, permit requirements or cited sources, without independently checking them.

12.2 No Reliance as Professional Advice

The Customer will not rely on the Service or Output as customs, legal, tax or other professional advice. Output is provided for information only and is not a substitute for advice from a qualified professional. This applies to every category of Output, including HS codes, permits and cost figures.

12.3 Notice to the Customer's Own Clients and Staff

Where the Customer is a freight forwarder, consultant, broker or other intermediary, or otherwise passes Output to a third party or to its own end clients, the Customer must (a) inform that third party that Output is AI-generated, may be false, incomplete or outdated, and must be independently verified, (b) not give that third party any assurance, warranty or undertaking on

Osben's behalf, and (c) bear sole responsibility to that third party for what it passes on. Osben has no liability to any such third party.

12.4 Internal Governance

The Customer will maintain reasonable internal procedures for the use of the Service, including (a) a documented classification review procedure that includes verification against Official Sources, (b) role-based assignment of approval rights, (c) a process for handling Provisional Output, (d) record-keeping of supporting documents, and (e) periodic re-review of locked classifications for goods that are imported or exported regularly. Annex E contains a non-binding checklist that the Customer may use.

12.5 Conflict Between Output and Official Sources

If Output conflicts with an Official Source or with the advice of a licensed professional, the Official Source or professional advice prevails and the Customer will not use the conflicting Output.

SECTION 13 — CUSTOMER AS DECLARANT & REGULATORY COMPLIANCE

13.1 Customer Remains Solely Responsible

The Customer (and, where applicable, the importer or exporter of record that it represents) remains **solely and exclusively responsible**, as declarant, importer, exporter, shipper or other obligated party, toward customs and other authorities for the correctness of classification, valuation, origin, permits and licences, sanctions and export-control screening, labelling and product-compliance, record-keeping and payment of duties and taxes. This includes responsibility toward the German customs authorities (*Zoll*), the competent authorities of the European Union and its Member States, U.S. Customs and Border Protection, the Receita Federal do Brasil and other competent Brazilian authorities, the Korea Customs Service, Japan Customs, the General Administration of Customs of China, and any other competent authority.

13.2 Standards of Care

The Customer acknowledges that applicable law imposes duties of care and accuracy on the person who makes or is responsible for a declaration, including, by way of example, the duty to provide accurate information under the Union Customs Code and the duty of reasonable care of an importer of record under 19 U.S.C. § 1484, and that penalties for inaccurate declarations may be assessed against that person under laws such as 19 U.S.C. § 1592. Osben does not assume any of these duties.

13.3 Record-Keeping

The Customer will keep its own records of Inputs, supporting documents, verification steps and decisions, in the form and for the period required by applicable law, and will not rely on the Service as its archive or as evidence of its own compliance.

13.4 No Filing or Representation

The Service does not file customs declarations or other filings with any authority, does not act as the Customer's representative before any authority, and does not communicate with any authority on the Customer's behalf. Where an authority raises a query or audit, the Customer will deal with the authority itself. Osben has no duty to attend, assist or produce Output except as required by law.

13.5 Permits, Licences and Product Compliance

The Customer is responsible for determining and obtaining all permits, licences, certificates, registrations, inspections and approvals required for the import, export or transit of its goods, and for compliance with product-safety, labelling, environmental, chemical (including REACH and equivalent regimes), dual-use and sanctions rules, whether or not Output mentions them.

13.6 Binding Information

Where the Customer requires legal certainty on classification, it should apply for binding information or an advance ruling from the competent authority. Output does not substitute for it.

13.7 Penalties and Costs Remain With the Customer

As between the parties, all duties, taxes, penalties, fines, interest, storage, demurrage, detention and other costs assessed in relation to the Customer's goods or declarations remain with the Customer, subject to Section 20.1.

SECTION 14 — FEES, PILOT ACCESS & TAXES

14.1 Fees

Pilot access is provided free of charge for the pilot period stated in the order form or notified in the Service. Fees for commercial use are as stated in the order form or on the Osben pricing page. Osben may change fees on at least thirty (30) days' notice, effective at the next renewal date.

14.2 Taxes

Fees are stated net of value-added tax and other taxes, duties and levies, which the Customer pays where applicable. Where the reverse-charge mechanism applies, the Customer will provide a valid VAT identification number. The Customer is responsible for any withholding tax

that it is required to remit. Where a withholding or deduction is required by law, the Customer will pay such additional amount as ensures that Osben receives the full agreed fee.

14.3 Billing and Default

Invoices are payable within fourteen (14) days of the invoice date without deduction. If the Customer is in default of payment, Osben may charge default interest at the statutory rate applicable between businesses (§ 288(2) BGB) and the flat-rate recovery sum of EUR 40 under § 288(5) BGB, may suspend access in accordance with Section 17.3 after notice in Text Form, and may exercise its other rights. Invoices may be issued electronically.

14.4 Pilot Access

Free pilot access may be ended by Osben on fourteen (14) days' notice. Pilot access does not entitle the Customer to any service level, support commitment or continued availability, and does not create an obligation of Osben to offer commercial terms.

14.5 No Refunds for Unused Periods

Except where required by law or where Osben terminates for convenience under Section 17.2, fees paid are non-refundable. Where Osben terminates for convenience, it will refund prepaid fees for the period after termination on a pro-rata basis.

SECTION 15 — SERVICE AVAILABILITY, SUPPORT & CHANGES

15.1 Availability

Osben will use reasonable efforts to keep the Service available but does not commit to any uptime or response time during pilot use. The Service may be unavailable for maintenance, updates, security measures, failures of third-party providers (including AI model and hosting providers) or events described in Section 23. Osben may, but need not, announce planned downtime. If a transfer mechanism on which Osben's platform provider relies becomes invalid, that provider may suspend the affected transfers and the related processing without breaching its agreement with Osben. Osben may then suspend the affected functions of the Service until a lawful mechanism is in place, and doing so is not a breach by Osben. If the suspension lasts more than thirty (30) days, either party may terminate the affected part of the Service by notice in Text Form, and Osben refunds any fees prepaid for the period after termination. Section 9.7 applies to the export of Customer Content as far as the suspension allows.

15.2 Support

Support is available by e-mail at support@worldtradersai.com (see Section 27) on a reasonable-efforts basis during Monday to Friday, 9:00 to 17:00, Central European Time (CET or CEST, as in force in Germany). Support does not include professional customs, legal or tax advice.

15.3 Updates and Changes to the Service

Osben may update, improve, change or discontinue features of the Service, including the AI models used, the countries and trade lanes supported, the confidence-score method and the interface. Changes to the AI model may change the Output the Service produces for the same Input. Where Osben discontinues a material paid feature, Section 1.5 applies.

15.4 Security and Misuse Monitoring

Osben may monitor usage of the Service to the extent necessary to maintain security, prevent abuse, enforce these Terms and comply with law, in accordance with the Privacy Notice.

15.5 Data Loss

The Customer is responsible for exporting and keeping its own copies of material information. Osben is not responsible for loss of data except as provided in Section 20.1 and Section 20.2, and then subject to Section 20.10.

SECTION 16 — PROHIBITED CONDUCT

The Service is provided for the Customer's own lawful business use. The Customer will not, and will not permit any Authorised User or third party to, engage in any of the following (see also Annex B):

- violate any applicable law, regulation, sanction or export-control rule;
- use the Service or Output to build, train or improve a competing product, service or AI model, or to benchmark the Service for publication without Osben's prior written consent;
- resell, sublicense, rent, lease or otherwise make the Service available to third parties, or use it to power another service or application programming interface, except as expressly permitted in writing by Osben;
- reverse engineer, decompile, scrape, extract prompts, model weights or source code from, or duplicate the Service;
- circumvent, disable or interfere with usage limits, authentication, the "Approve and Lock" mechanism, the provisional-result banner, disclaimers or any other safety feature;
- approve Output in another person's name, share log-in credentials, or create an account for an ineligible person;
- submit Inputs that are unlawful, infringe third-party rights, contain malicious code, or contain personal data not necessary for the Service;
- use the Service to classify, document or facilitate the movement of goods that are prohibited, sanctioned or illegal, or to evade customs duties, taxes, licensing or controls, or to misdescribe goods;
- present Output as an official ruling, as verified by a customs authority or as professional advice by Osben;
- integrate Output into automated filing or decision systems in breach of Section 10.8;

- use the Service in breach of the acceptable-use requirements of Osben's AI model or hosting providers, to the extent Osben has notified them to the Customer in Text Form or through the Service;
- overload, probe, scan or test the vulnerability of the Service or breach its security or authentication measures; or
- assist or encourage any third party in any of the above.

SECTION 17 — SUSPENSION & TERMINATION

17.1 Term

These Terms start on the date the Customer first accepts them or first accesses the Service, whichever is earlier, and continue until terminated.

17.2 Termination for Convenience

Either party may terminate these Terms for convenience by notice in Text Form. Osben's notice period is thirty (30) days; the Customer's notice period is fourteen (14) days. For a fixed-term subscription, termination for convenience is available only at the end of the term unless the order form states otherwise.

17.3 Suspension

Osben may suspend the Customer's access to all or part of the Service, with immediate effect, if it reasonably believes that (a) there is a risk to, or an attack on, the Service or other customers; (b) the Customer or an Authorised User is in breach of Sections 2, 5, 10.8, 14 or 16; (c) provision of the Service to the Customer is prohibited by law or would breach sanctions; or (d) a third party on which the Service depends suspends or terminates its services to Osben. Osben will use reasonable efforts to give notice before or promptly after suspension and to restore access once the cause is removed. Suspension does not release the Customer from payment obligations for the period of suspension where the Customer was responsible for the cause.

17.4 Termination for Cause

Either party may terminate these Terms for good cause (§ 314 BGB), including where the other party materially breaches these Terms and fails to cure the breach within thirty (30) days after written notice describing it. Osben may terminate immediately by notice in Text Form if provision of the Service to the Customer is prohibited by applicable law, if the Customer breaches Section 2.5, Section 10.8 or Section 22, or for any other good cause that makes continuation unreasonable.

17.5 Effect of Termination

On termination, the Customer's right to access the Service ends. Osben will make exports of Customer Content available as provided in Section 9.7. Sections 3, 4, 7.2 to 7.8, 8, 9, 10.3, 10.5, 10.7, 10.9, 11.5, 12, 13, 14 (as to accrued payment obligations), 17.6, 18, 19, 20, 21, 22,

24, 25 and 26, and any provision that by its nature must survive in order to fulfil its essential purpose, survive termination. Termination does not affect accrued rights and obligations.

17.6 Data Export and Switching (EU Data Act)

To the extent that the Service is a data processing service within the meaning of Regulation (EU) 2023/2854 (the "**Data Act**") and Chapter VI of the Data Act applies to the Customer's use of it, this Section 17.6 applies in addition to Sections 9.7, 17.2 and 17.5 and prevails over them in case of conflict.

(a) **Switching request.** The Customer may at any time notify Osben in Text Form that it wishes to (i) switch to a data processing service offered by another provider, (ii) port its exportable data and digital assets to its own ICT infrastructure, or (iii) have its exportable data and digital assets erased on termination. The notice period for initiating the process is fourteen (14) days and in no case more than two (2) months.

(b) **Transitional period.** Osben will support the switching or porting without undue delay and in any event within thirty (30) calendar days after the notice period ends. During that period these Terms continue to apply, and Osben will provide reasonable assistance, act with due care to maintain business continuity, continue to provide the Service and maintain a high level of security. If that period is technically unfeasible, Osben will notify the Customer within fourteen (14) working days of the request, give reasons and propose an alternative period of no more than seven (7) months. The Customer may extend the transitional period once.

(c) **Exportable data and retrieval.** Exportable data and digital assets comprise the Customer Content, the History and the Approval Records, which Osben will make available in a structured, commonly used and machine-readable format, for example CSV or JSON. Osben's software, models, prompts and any other assets or data protected by Osben's intellectual property or trade secrets are not exportable data. The Customer may retrieve its exportable data for at least thirty (30) calendar days after the transitional period ends. Osben will then erase it, subject to Section 9.7 and to legal retention duties.

(d) **Charges.** Osben will charge for switching only as Article 29 of the Data Act permits: before 12 January 2027 only its costs directly linked to the switching process, and no switching charges from that date.

(e) **End of the Terms.** These Terms end when the switching process has been completed successfully or, if the Customer chose erasure only, when the retrieval period has ended, unless they have already ended under this Section 17.

SECTION 18 — INTELLECTUAL PROPERTY

18.1 Osben's Intellectual Property

Except as expressly stated in these Terms, Osben and its licensors retain all right, title and interest in the Service, including its software, models, prompts, workflows, interfaces, documentation, trade names (including “WorldTraders AI” and “Osben Digital”), logos and aggregated data derived under Section 7.5.

18.2 Customer’s Intellectual Property

Except as expressly stated in these Terms, nothing in these Terms transfers to Osben any right in the Customer’s Inputs or other intellectual property, or to the Customer any right in Osben’s intellectual property.

18.3 Third-Party Tariff Content

Official tariff texts, nomenclatures, notes, rulings and databases belong to their respective owners or issuing authorities. The fact that Output refers to such material does not give the Customer any licence to it.

18.4 Publicity

Osben will not use the Customer’s name or logo to publicly identify it as a customer without the Customer’s prior consent in Text Form.

18.5 Trademarks

The Customer may not use Osben’s trademarks, logos or the name WorldTraders AI in a manner that suggests endorsement, affiliation or certification by Osben, or that suggests that Output has been verified by Osben.

SECTION 19 — WARRANTIES & DISCLAIMERS

19.1 Mutual Representations

Each party represents and warrants that it is authorised to enter into these Terms and that doing so does not violate its constitutional documents or any agreement binding on it.

19.2 Osben’s Service Standard

Osben will provide the Service with the care of a prudent business, substantially as described in these Terms and Annex A. Osben does not warrant any particular result.

19.3 Disclaimer

Subject to Sections 20.1 and 20.2, Osben does not warrant that (a) the Service or any Output is accurate, complete, current, reliable or error-free, (b) the Service will be uninterrupted, secure or free of harmful components, or (c) any declaration, permit application or filing based on Output will be accepted by any authority. Osben makes no warranty regarding the quality,

accuracy, timeliness, truthfulness, completeness or reliability of any information from Third-Party Features or cited sources.

19.4 Defects and Notice of Defects

(a) The Customer will notify Osben in Text Form without undue delay of any defect in, or interruption of, the Service and will describe it, and the circumstances in which it occurred, as precisely as it can. Osben will remedy defects within a reasonable time.

(b) Osben's liability irrespective of fault for defects that already existed when these Terms were concluded (§ 536a(1), first alternative, BGB) is excluded. Liability for fault remains governed by Section 20.

(c) The Customer may terminate for cause under § 543(2) sentence 1 no. 1 BGB (withdrawal of use) only after it has set Osben a reasonable period in Text Form to remedy the defect and that period has expired without remedy.

SECTION 20 — LIMITATION OF LIABILITY

20.1 Unlimited Liability

Osben is liable without limitation (a) for intent (*Vorsatz*) and gross negligence (*grobe Fahrlässigkeit*); (b) for injury to life, body or health; (c) under the German Product Liability Act (*Produkthaftungsgesetz*) and any other mandatory statutory liability; (d) for fraudulently concealed defects and for guarantees that Osben has expressly designated as such in Text Form; and (e) in any other case where liability cannot lawfully be limited or excluded.

20.2 Essential Contractual Duties

(a) In cases of simple negligence (*einfache Fahrlässigkeit*), Osben is liable only for breach of an essential contractual duty (*Kardinalpflicht*), meaning a duty whose fulfilment makes proper performance of the contract possible in the first place and on whose observance the Customer regularly relies.

(b) Osben owes the careful provision of the Service as described in Section 19.2 and Annex A, and the protection of Customer Content as set out in Section 9. Osben does not owe the correctness of any individual Output, which the Customer must review, verify and approve itself (Sections 4, 10 and 11).

(c) In the case of paragraph (a), liability is limited to the foreseeable damage typical for this type of contract (*vertragstypischer, vorhersehbarer Schaden*) and, in any case, to the cap in Section 20.3. Indirect and consequential damages and loss of profit are recoverable only to the extent that they meet that test.

(d) Duties, taxes, fines and penalties that an authority assesses against the Customer arise from the Customer's own declaration (Section 13) and are recoverable from Osben, if at all, only under this Section 20, including the cap in Section 20.3.

(e) Osben's liability is reduced or excluded to the extent that the loss was caused by the Customer's failure to review, verify and approve the Output as required by Sections 10 and 11, or by other contributory fault of the Customer (§ 254 BGB)

20.3 Aggregate Cap

For liability under Section 20.2, Osben's aggregate liability for all claims arising out of or in connection with the Service in a contract year is limited to the **greater of (a)** EUR 10,000 **and (b) the total fees paid by the Customer for the Service in the twelve (12) months preceding the event giving rise to the claim**. Section 20.1 is unaffected.

20.4 Scope of Limitation

Sections 20.2 to 20.3 apply to all claims, however arising (contract, tort, negligence or otherwise), including claims for reimbursement of futile expenditure (§ 284 BGB) and claims in respect of pre-contractual conduct.

20.5 Free or Pilot Access

To the extent that the Service is provided free of charge, Osben is liable only for intent and gross negligence and in the cases listed in Section 20.1(b) to (e). If the Customer pays any fee for the pilot, Sections 20.2 and 20.3 apply instead.

20.6 Employees, Agents; Limitation Period

The limitations in this Section also apply for the benefit of Osben's employees, representatives, vicarious agents and subcontractors. Claims against Osben other than those under Section 20.1 become time-barred one (1) year after the claim arose and the Customer became aware of the circumstances giving rise to it, or should have become aware of them without gross negligence.

20.7 Mitigation

The Customer must take reasonable steps to prevent and reduce loss, including reviewing Output, exporting and backing up its own data, and complying with Sections 10 to 13. Osben is not liable for loss that compliance with those Sections would have avoided.

20.8 No Liability to Third Parties

Osben has no liability to any third party to whom the Customer passes Output, including the Customer's clients, counterparties, carriers, insurers or financiers.

20.9 Basis of the Bargain

The parties have agreed the fees and the allocation of risk in these Terms in reliance on this Section 20, and acknowledge that without it the fees would be higher or the Service would not be offered.

20.10 Loss of Data

To the extent that Osben is liable for loss of data, its liability is limited to the effort that would have been needed to restore the data if the Customer had made regular back-ups and exports appropriate to the risk, at least weekly. Section 20.1 is unaffected.

20.11 Platform Provider and Sub-processors

Osben's platform provider limits its own liability to Osben, excludes loss or corruption of data and does not indemnify Osben for administrative fines. Osben therefore has no recourse against that provider beyond the provider's own terms. Osben remains responsible to the Customer for the performance of its Sub-processors as Article 28(4) GDPR requires, but only within Sections 20.1 to 20.10 of these Terms, and Section 20.10 applies to loss of data held by the platform provider.

SECTION 21 — INDEMNIFICATION

21.1 Indemnification by the Customer

The Customer will defend, indemnify and hold harmless Osben (including under its names Osben Export-Import, WorldTraders AI and Osben Digital) and Osben's employees, agents and subcontractors (the "**Osben Parties**") from and against third-party claims, and against any fine, civil penalty, supplementary duty or tax assessment or administrative sanction imposed on an Osben Party by any customs, tax or other authority, together with reasonable legal costs, to the extent caused by:

(a) any customs, export, import or other declaration or filing made by or for the Customer using or relying on Output, where the Customer has not complied with Sections 10 to 13;
(b) the Customer's or an Authorised User's failure to independently review, verify and confirm specifications, Official Sources and permits before clicking "Approve and Lock," or any other breach of Sections 10 to 13;
(c) Inputs that are inaccurate, incomplete or unlawful or that infringe third-party rights;
(d) the Customer's breach of Section 2, Section 16 or Section 22;
(e) the Customer's passing of Output to a third party contrary to Section 12.3, or any representation or warranty made by the Customer to a third party about Output;
(f) use of the Service by or for an importer or exporter of record represented by the Customer; and
(g) any claim by Osben's platform provider or its sub-processors against Osben, to the extent that it arises from Customer Content that the Customer was not permitted to submit under Sections 7.3 and 9.2, from the Customer's instructions to Osben, or from the Customer's breach of the data-processing agreement.

21.2 Limits on the Customer's Indemnity

The Customer's obligations under Section 21.1 do not apply to the extent the loss is caused by Osben's intent or gross negligence or where an indemnity cannot lawfully be required. Where

Osben's simple negligence has contributed to the loss, the Customer's obligation is reduced in proportion to Osben's share of responsibility (§ 254 BGB). Osben will use reasonable efforts to mitigate its loss.

21.3 Process

The indemnified party will promptly notify the indemnifying party of any claim and reasonably cooperate in the defence. The indemnifying party controls the defence and settlement but may not agree to a settlement that admits fault on behalf of the indemnified party, or that imposes an ongoing obligation on it, without its consent, which will not be unreasonably withheld. Failure to give prompt notice or reasonable cooperation relieves the indemnifying party only to the extent that its defence is materially prejudiced.

21.4 Exclusive Remedy

To the extent covered by this Section 21, indemnification is the indemnified party's sole and exclusive remedy for the third-party claims concerned, without prejudice to Section 20.1.

SECTION 22 — EXPORT CONTROLS & SANCTIONS

22.1 Compliance

The Customer will not export, re-export, or provide access to the Service or Output in violation of the export-control and sanctions laws of the European Union, Germany, the United States or any other applicable jurisdiction, and represents that neither it nor any Authorised User is listed on any applicable sanctions or restricted-party list or owned or controlled by such a person.

22.2 Screening and Dual-Use Goods

Output does not address sanctions screening, embargoes, export licensing or dual-use classification. The Customer is solely responsible for these checks.

22.3 Cooperation

Each party will cooperate reasonably with the other in connection with compliance enquiries, audit requests or regulatory requirements relating to the Service. The requesting party bears the cost unless the request results from the other party's breach.

SECTION 23 — FORCE MAJEURE

Neither party is liable for any failure or delay in performing its obligations (other than payment obligations) to the extent that it is caused by circumstances beyond its reasonable control, including failures of public networks or power, failures of third-party AI, hosting or infrastructure providers not caused by it, labour disputes, acts of government or authorities, natural disasters, pandemics, war, terrorism, and cyber-attacks that could not have been prevented despite appropriate security measures. The affected party will notify the other promptly and

use reasonable efforts to resume performance. If the circumstances continue for more than sixty (60) days, either party may terminate by notice in Text Form.

SECTION 24 — GOVERNING LAW

24.1 German Law

These Terms, and all disputes or claims arising out of or in connection with them or their subject matter (including non-contractual disputes), are governed by the law of the **Federal Republic of Germany**, excluding the **United Nations Convention on Contracts for the International Sale of Goods (CISG)** and the rules of private international law that would lead to the application of another law.

24.2 Mandatory Law

Mandatory provisions of law that cannot be excluded by agreement remain unaffected.

SECTION 25 — DISPUTE RESOLUTION & JURISDICTION

25.1 Informal Resolution

Before commencing proceedings (other than for urgent interim relief), the parties will attempt in good faith to resolve any dispute informally. The party raising the dispute will send the other a written notice describing it (a "**Dispute Notice**"), and the other party will respond promptly. If the dispute is not resolved within thirty (30) days of delivery of the Dispute Notice, either party may bring proceedings in accordance with Section 25.2.

25.2 Exclusive Place of Jurisdiction

To the extent permitted for merchants (*Kaufleute*), legal entities under public law and special funds under public law (§ 38(1) of the German Code of Civil Procedure), and, as between parties from different countries, by agreement under Article 25 of Regulation (EU) No 1215/2012 or an applicable treaty, the **exclusive** place of jurisdiction for all disputes arising out of or in connection with these Terms is the competent court at the place of business of Osben Export-Import in Düsseldorf. Osben may also bring proceedings at the Customer's general place of jurisdiction.

25.3 Arbitration for Non-EU Customers

Section 25.2 does not apply to Customers established outside the EU, the EFTA states and the United Kingdom. Any dispute arising out of or in connection with these Terms will be finally settled under the Arbitration Rules of the German Arbitration Institute (DIS) by one arbitrator. The seat of arbitration is Hamburg. The language of the arbitration is English. Section 25.4 is unaffected.

25.4 Interim Relief

Either party may seek interim or injunctive relief in any court of competent jurisdiction to protect its Confidential Information or intellectual property.

25.5 Language

Proceedings will be conducted in German or, if the parties agree, English.

SECTION 26 — GENERAL PROVISIONS

26.1 Notices

Notices under these Terms must be given in Text Form. Osben sends notices to the e-mail address of the Customer's account or through the Service. The Customer sends notices to Osben at the addresses in Section 27: legal notices, contract notices and service of documents to legal@worldtradersai.com, data-protection notices to privacy@worldtradersai.com, and support requests to support@worldtradersai.com. Notices are effective on receipt.

26.2 Electronic Communications

The Customer agrees to receive communications about the Service electronically, including by e-mail and in-Service notices, and agrees that electronic communications satisfy any requirement of Text Form.

26.3 Amendments and Waiver

Except for changes under Section 1.5, amendments to these Terms must be made in Text Form. A failure or delay to exercise a right is not a waiver of that right, and a partial exercise does not preclude further exercise. Individual agreements between the parties take priority over these Terms (§ 305b BGB).

26.4 Assignment

The Customer may not assign or transfer any right or obligation under these Terms without Osben's prior consent in Text Form. Osben may assign or transfer these Terms to a successor to the business, on notice to the Customer.

26.5 Severability

If any provision of these Terms is or becomes invalid or unenforceable, the remaining provisions remain in force. In place of the invalid provision, the statutory provision applies (§ 306 BGB).

26.6 Interpretation

These Terms will be construed mutually, with neither party being treated as the drafter. Headings are for convenience only. “Including” and “for example” are not limiting.

26.7 No Third-Party Beneficiaries

Except for the Osben Parties in Sections 20 and 21, no third party has any right under these Terms (§ 328 BGB).

26.8 Set-Off and Retention

The Customer may set off against, or retain payment because of, claims only if they are undisputed or have been finally established by a court.

26.9 Relationship of the Parties

The parties are independent contractors. Nothing in these Terms creates a partnership, joint venture, agency or employment relationship, and neither party may bind the other.

26.10 Entire Agreement

These Terms, the Annexes, any order form, the Privacy Notice and any data-processing agreement constitute the entire agreement between the parties for the Service and supersede all prior understandings relating to it.

26.11 Language

If a German translation of these Terms is provided for convenience, the German text prevails in case of conflict; otherwise, the English text prevails.

SECTION 27 — CONTACT INFORMATION

Osben Export-Import — a sole proprietorship (Einzelunternehmen) owned by Benson Success Osawe, established in Germany

Provider identification (see also the Impressum):

Benson Success Osawe (owner), trading as Osben Export-Import,
Bruchstr. 106, 40235 Düsseldorf, Germany;
e-mail: support@worldtradersai.com;
commercial register: none (the business is registered with the trade office only); VAT ID DE352920580

General Inquiries / Support: support@worldtradersai.com

Legal Notices and Service of Documents: legal@worldtradersai.com
Privacy Requests and DPA Notices: privacy@worldtradersai.com
Mailing Address: Bruchstr. 106, 40235 Düsseldorf, Germany
Website: worldtradersai.com

ANNEX A
FEATURE STATUS AND SUPPORTED TRADE LANES

Annex A describes the status of the Service's features as of the date shown and may be updated by Osben under Section 4.8.

Feature	Status	Notes
HS code suggestion with reasoning	Available (AI general knowledge)	Not verified against live EU TARIC or U.S. HTS.
Confidence score and provisional-classification banner	Available	Threshold currently 70 percent. Display aid only; not a guarantee.
Optional material/formulation and technical-specification fields; re-evaluation	Available	Re-evaluation produces a new suggestion that must be reviewed.
Permit suggestions	Available (AI suggestions)	Not checked against any official government source.
Landed cost	Hidden (no landed-cost figure is displayed)	No figure is shown. If a figure is nevertheless displayed, Section 4.4(c) applies. Interface wording: Annex D.1, D.4 and D.5.
Commercial invoice upload	Not functional	Manual entry only.
Approve and Lock; Unlock; History	Available	Approval Records logged as described in Section 10. Unlock events are logged as separate entries from 15 October 2026; earlier unlocks were not logged. See Section 10.6.
Live tariff-database verification (EU TARIC, U.S. HTS)	Planned; not available	Will be added to this Annex when released.
Tested trade lanes	Germany → Brazil; South Korea → Germany; Japan → United States; China → Germany and United States	Other countries in the menu have not been tested.

Date of this Annex: 16 November 2026.

ANNEX B
PROHIBITED CONDUCT (NON-EXHAUSTIVE)

The following conduct is prohibited and may result in suspension, termination, and, where appropriate, notification of authorities. This list is non-exhaustive and supplements Section 16.

1. Circumventing Safeguards. Disabling, bypassing, hiding or tampering with the “Approve and Lock” mechanism, provisional-result banners, disclaimers, labels, or logs, or approving Output without the review required by Section 10.2.
2. Account Misuse. Sharing credentials, approving in another person’s name, or granting approval rights to persons who do not meet Section 2.3.
3. Automated Filing. Connecting Output to automated customs filing or similar systems contrary to Section 10.8.
4. Misrepresentation of Output. Presenting Output as an official ruling, as verified by an authority, as the work of a licensed broker, or as advice or certification by Osben.
5. Misdescription and Evasion. Entering false, misleading or incomplete product descriptions in order to obtain a particular classification, duty rate or permit outcome, or using the Service to plan duty evasion, undervaluation, origin fraud or evasion of controls.
6. Prohibited Goods. Using the Service in connection with goods whose import, export or transit is prohibited, or that are subject to sanctions or export controls that the Customer is not authorised to deal with.
7. Competitive Use. Using the Service or Output to develop, train or improve a competing product or model, or systematic extraction of Output to build a database or dataset.
8. Data Mining. Scraping, harvesting or extracting data, prompts or Output from the Service without authorisation.
9. Reverse Engineering. Reverse engineering, decompiling, or attempting to derive source code, model weights, prompts or algorithms of the Service.
10. Malicious Code and Security Testing. Introducing malware or conducting scanning, penetration or vulnerability testing without Osben’s prior written consent.
11. Unauthorized Resale. Reselling, sublicensing or white-labelling the Service, or offering access to it to third parties other than as permitted under Section 6.1.
12. False Information. Providing false, misleading or fraudulent information to Osben, including at registration or in response to verification requests.
13. Investigation Interference. Attempting to mislead any investigation by Osben or an authority, or to alter or delete logs.
14. Defamation. Making untrue or malicious statements about Osben, its operations, employees or the Service in any medium.
15. Error Exploitation. Exploiting bugs, errors or malfunctions of the Service, including to obtain access, features or benefits to which the Customer is not entitled.

ANNEX C
SUB-PROCESSORS AND TECHNICAL & ORGANISATIONAL MEASURES

C.1 Sub-processors

Sub-processor	Purpose	Location	Transfer mechanism
Lovable Labs Incorporated, 1 Lincoln St, Boston, MA 02111, United States: Lovable Cloud platform (database, login, built-in e-mail, AI gateway)	Application platform: hosting, storage, login and approvals log	United Kingdom (London) as stated by Lovable; its stated default is the EU	Standard contractual clauses (Module Two; Module Three where Osben acts as processor) and, for the UK, the UK Addendum, incorporated in Lovable's DPA (Sections 8.2 and 8.3); Lovable is not certified under the EU-US Data Privacy Framework; UK adequacy decision for UK storage as an additional basis
AI model providers that may serve requests through Lovable's gateway: Google (Vertex AI), Microsoft (Azure AI Foundry), Amazon Web Services (Bedrock), OpenAI, Anthropic, OpenRouter	Generation of Output	European Union or United States; Lovable does not say which provider serves a request	Standard contractual clauses (Module Three) between Lovable and the provider, as stated by Lovable; the EU-US Data Privacy Framework is not relied on
Lovable Cloud login; Google, only if the user chooses "Continue with Google" (independent controller, not a Sub-processor)	E-mail/password and Google sign-in	As Lovable Cloud above; Google: global	As Lovable above; Google applies its own privacy policy
Cloudflare, Inc. (sub-processor of Lovable; Osben has no contract with Cloudflare)	Edge routing, DNS and security	Global network	Through Lovable: adequacy decision or appropriate safeguards, as Section 8.1 of Lovable's DPA requires; Lovable has not stated which applies to Cloudflare
E-mail delivery service engaged by Lovable (AWS SES or Mailgun are listed; Lovable does not say which)	Account confirmation e-mails (recipient address and confirmation link)	AWS SES: region not stated; Mailgun: United States	Standard contractual clauses via Lovable

Sub-processor	Purpose	Location	Transfer mechanism
Zoho (Zoho Mail): Osben's own e-mail service for the mailboxes support@, privacy@ and legal@worldtradersai.com	Sending, receiving and storing correspondence with the Customer. The Service does not send Customer Content to Zoho; personal data reaches Zoho only if the Customer chooses to send it by e-mail	Zoho's EU data centre (EU data stays there). In rare cases, limited technical-support access by Zoho Corporation Private Limited (India)	Standard contractual clauses in Zoho's data processing agreement; standard contractual clauses between Zoho group companies for the support access from India

C.2 Technical and Organisational Measures (Summary)

Osben is a one-person business. Measures described below as applied by its platform provider are Lovable's own; Osben relies on them for the infrastructure but does not audit them.

- applied by Osben's platform provider (Lovable) and described by it in its published materials: encryption in transit and at rest, role-based access, multi-factor authentication and access reviews for its staff, back-ups, security monitoring and incident response;
- role-based permissions in the application, and access to Customer Content limited to Osben's owner;
- authentication of users and logging of approval events and, from 15 October 2026, unlock events;
- segregation of customer data and prevention of cross-customer access;
- a short written incident-response procedure and a written deletion procedure maintained by Osben;
- contractual limits on training use by AI model providers, imposed through the platform provider as it has described them (no retention period is published for AI providers); and
- confidentiality undertakings for any person engaged by Osben who has access to Customer Content.

The data-processing agreement (Annex C) sets out the full list of Sub-processors and measures and applies to Customer Personal Data in place of this Annex once it is accepted.

C.3 Jurisdiction of ICT Infrastructure (EU Data Act)

The ICT infrastructure used to process Customer Content is deployed in the United Kingdom (London) for storage (the platform provider's stated default is the European Union), and the European Union and the United States for AI processing and is subject to the jurisdiction of the United Kingdom, the European Union Member States concerned and the United States. Osben has taken the technical, legal and organisational measures that it considers appropriate to prevent unlawful international governmental access to, and transfer of, non-personal data held in the European Union.

ANNEX D
IN-APP DISCLAIMER SUITE (USER-INTERFACE TEXT)

Annex D contains the user-interface text that Osben displays or intends to display in the Service. Interface elements are introduced as they are built, and Annex A states which are live. It forms part of these Terms and may be updated by Osben to reflect interface changes without altering the substance of Sections 4, 10 and 11. The absence or delay of an interface element does not change the Customer's duties under Sections 10 to 13.

D.1 Standard Pre-Approval Disclaimer

Replaces: "AI-generated recommendation. Please review and click Approve and Lock to confirm accuracy."

Wording while landed cost is hidden (current):

> **AI DRAFT — NOT VERIFIED. This HS code and these permits may be wrong. Check them against the official tariff (for example EU TARIC or U.S. HTS) and your product's actual specifications. By approving, you confirm that a qualified person has done this and that you take responsibility as declarant. WorldTraders AI is software, not a customs broker or adviser. See Terms, Section 10.**

Compact version: *AI draft — verify against official tariff sources before approving. Approving means you adopt this classification as your own responsibility.*

Wording once landed cost is displayed (use only after Annex A shows landed cost as calculated):

> **AI DRAFT — NOT VERIFIED. This HS code, these permits and this cost estimate may be wrong. Check them against the official tariff (for example EU TARIC or U.S. HTS) and your product's actual specifications, and check any cost figure with your broker or forwarder. By approving, you confirm that a qualified person has done this and that you take responsibility as declarant. WorldTraders AI is software, not a customs broker or adviser. See Terms, Section 10.**

Compact version: *AI draft — verify against official tariff sources, and check any cost figure, before approving. Approving means you adopt this classification as your own responsibility.*

D.2 Provisional / Low-Confidence Disclaimer

Banner (above the Approve button):

> **PROVISIONAL CLASSIFICATION — DEPENDS ON INFORMATION NOT PROVIDED. Missing: [chips, for example "petroleum oil content by weight"]. This result is more likely to be wrong. Add the missing details (for example a Safety Data Sheet, technical drawing or specification) and run again, or have a licensed customs professional confirm it before you approve.**

Required checkbox (enables the Approve button): ☐ I understand this result is provisional. I have checked the missing information against the relevant documents or with a qualified professional, and I accept responsibility for approving it.

Confirmation dialog (approval without new details): *Approve a provisional result? The classification depends on details that have not been provided. Approving records that you reviewed it and accept the risk of an incorrect duty rate or customs declaration. [Go back] [Approve anyway]*

D.3 Post-Lock Immutability Notice

Badge: *Approved & Locked by [name] ([e-mail]) on [date, time, time zone]*

> **This approval is recorded under your account and cannot be edited while locked. It shows that you adopted this classification as your own independent judgment. If you unlock it, verified status is removed and it returns to an unverified draft. The earlier approval and the unlock stay in your log. WorldTraders AI does not verify or endorse approved results. Re-check locked classifications if your goods, route or the law changes.**

Unlock confirmation: *Unlock this record? Verified status will be removed and the result becomes a draft again. The original approval and this unlock will remain in your log. [Cancel] [Unlock]*

D.4 Landed-Cost and Permit Tooltips

Landed cost (while placeholder): *Illustrative placeholder only. Not a calculation of duties, taxes, freight or fees. The same figure appears for all products and routes. Do not use it for quotes, pricing or declarations.*

Landed cost (once calculated): *Estimate only. Based on the suggested HS code and rates that may be outdated. Actual duties, taxes and fees are set by customs at entry. Verify before use.*

Permits: *AI-suggested leads — not verified. Not checked against official government sources. May be incomplete or wrong. Confirm all permits, licences and restrictions with the competent authority or your customs broker.*

HS code field: *Generated from the AI's general knowledge, not a live tariff database. Always verify against the current official tariff.*

Invoice upload (until functional): *Coming soon — not available yet. Please enter details manually.*

D.5 Additional Interface Text

First-use screen while landed cost is hidden (once per user, requires a click): *How WorldTraders AI works. It suggests HS codes and permits using AI. Suggestions can be wrong. You or your broker must verify them against official sources before using them. Nothing is final until you click "Approve and Lock," and then you are responsible for the decision. [I understand]*

First-use screen once landed cost is displayed (use only after Annex A shows landed cost as calculated): *How WorldTraders AI works. It suggests HS codes, permits and an estimated landed cost using AI. Suggestions and estimates can be wrong. You or your broker must verify them against official sources before using them. Nothing is final until you click "Approve and Lock," and then you are responsible for the decision. [I understand]*

Export / PDF / print footer: *AI-generated suggestion from WorldTraders AI. Not a binding tariff ruling, customs advice or broker service. Verify against official sources before use. [Locked: approved by [e-mail] on [date] / Draft: not approved]*

History tab (draft rows): *Draft — not approved. Do not use for declarations.*
Sharing with third parties: *You are sharing an AI-generated suggestion. Tell the recipient that it may be wrong and must be independently verified.*

Opening an older locked record: *This classification was approved on [date]. Tariffs and rules change. Re-check before reuse.*

Error state: *The result could not be generated. Do not rely on an earlier run without checking it. Please retry or classify manually.*

Registration acceptance: ☐ I confirm that I am registering on behalf of a business, that I have authority to do so, that I have read and accept the Terms of Service and the Privacy Notice, and that I understand WorldTraders AI gives AI suggestions that I must independently verify.

ANNEX E
PRE-APPROVAL VERIFICATION CHECKLIST (NON-BINDING)

This checklist is offered to help the Customer comply with Sections 10 to 13. It is not exhaustive, does not replace professional advice, and does not shift responsibility for classification to Osben.

No.	Check before clicking “Approve and Lock”
1	Is the product description complete and accurate, including material, composition, function, intended use, dimensions and packaging?
2	Have safety data sheets, technical datasheets, drawings or formulation data been obtained and entered where classification depends on them?
3	Is the result Provisional? If so, have all missing items been supplied and the result re-run?
4	Has the suggested heading and subheading been compared with the text of the Official Source for the destination country (for example TARIC or HTS), including section and chapter notes and explanatory notes?
5	Have the national subdivisions (eight- or ten-digit codes) and statistical suffixes been checked for the destination?
6	Has the duty rate, including any preferential rate, anti-dumping or additional duties, been checked against the Official Source?
7	Have required permits, licences, certificates and product-compliance requirements been confirmed with the competent authority or a licensed professional?
8	Have sanctions, embargo, export-control and dual-use checks been completed?
9	Have relevant rulings, BTI or CBP rulings for similar goods been searched?
10	Has a licensed customs professional reviewed the result where the goods are high-value, technical, chemically defined, or recurring?
11	Has the reviewer recorded the supporting documents and the verification steps taken?
12	Is the person approving authorised and competent under Sections 2.2 and 2.3?